ISAF 2027 | Services & Information

Table of Content

1. Important ToDos, Deadlines and Contacts 3
   a. Payments 3
   b. Order Deadlines 3
   c. Travel Planning, Visa 3
   d. Hotel accommodation 3
   e. Marketing opportunities 3
   f. Important Contacts 4
   Organizer Team Intersolar Africa 4
2. Exhibition Venue & Site Plans 5
   a. Exhibition Venue & Address: 5
   b. Access plans and parking options 5
3. Set-up & Dismantling 5
4. Booth construction 7
   a. General Rules and exhibition booth safety and setup 7
   b. Booth design 9
   c. Booth construction options 9
5. Electrical Connection 13
6. Rental of additional booth equipment & services 14
7. Disposal of Materials or Exhibits 15
8. Registration & Visa 15
   a. Exhibitor Registration 15
   b. ETA Visa for Kenya 15
   c. Mandatory travel insurance 15
9. Delivery & Logistics 16
   a. General Delivery information and Rules 16

b. Deliveries to exhibition halls 16
c. Contractor Logistic: DSV 17
10. Parking 18
11. Catering / Food and Beverage Options 19
12. Security and Insurances 19
a. General Information 19
b. Sarit Expo Center Event Security and Safety Notice 21
c. Sarit Expo Center Fire Evacuation Plan 22
13. Safety Standards 23
14. Miscellaneous information 23

1. Important ToDos, Deadlines and Contacts

a. Payments

All invoices need to be fully paid before the event. Otherwise, you may be denied access to the event.

b. Order Deadlines

All orders of additional equipment must be placed by February 19, 2027.

Please note that some items may also be subject to availability.

c. Travel Planning, Visa

All foreign visitors require an eTA for Kenya. This can be applied for online and is usually available after a few days. You can find the link to register on our website.

The Organizers shall not be responsible for unapproved visas and will not entertain any claims in this regard.

An invitation letter can be requested through the registration process in our ticket shop which will be from December 2027 on.

d. Hotel accommodation

Sarit Center is conveniently located and there are several hotels within walking distance of the Sarit Expo Center. These are listed on our website.

e. Marketing opportunities

Our exhibitor list will go live in January. We use the registered data from your application (Company name, Weblink etc.) and can also offer to integrate your logo on the website at no additional cost. Please provide your company logo via email to exhibitorservice@intersolar.co.ke by January 7th, 2027.

f. Important Contacts

Organizer Team Intersolar Africa

Solar Promotion International GmbH
(Conference, Sales, Press, Communications)

Ms. Alice Brade, Ms. Tina Engelhard, Ms. Stella Ludwig, Ms. Kristin Merz
Tel. +49 (0) 7231 58598-0
Email: info@intersolar.co.ke

Sales Kenya:
AHK Services Eastern Africa Ltd., Mr. Georg Pflomm
Email: georg.pflomm@kenya-ahk.co.ke

FMMI GmbH
(Operations, Stand Construction, Logistics, Invoicing)

Ms. Barbara Niemeier, Ms. Christina Meiser, Mr. Sandro Ebner
Tel. +49 (0) 761 3881-3700
Email: intersolar_africa@fwtm.de

Venue management: The Sarit Expo Center, Operations Team

Ms. Esther Kagwiria,
Tel. (Office) +254 709 501 000 |Mobile: +254 715 219 970
Email: esther@saritcentre.com

2. Exhibition Venue & Site Plans

a. Exhibition Venue & Address:

Sarit Expo Centre
Pio Gama Pinto, Sarit Centre, Karuna Rd
Nairobi, Kenia

Tel: +254 709 501 000
Website: https://saritexpo.com/

b. Access plans and parking options

Sarit Expo Center is located on top of the Sarit Shopping Center. Access to the Sarit Expo Center is possible through the Sarit Center and also directly from the Silo Car Park.
Mall Map – Sarit

3. Set-up & Dismantling

Set-up times:

Saturday, March 13, 2027, 7:00am - 7:00pm
Sunday, March 14, 2027, 7:00am – 7:00pm
Monday, March 15, 2027, 7:00am – 7:00pm

Dismantling times:

Wednesday, March 17, 2027, 5:00pm – 7:00pm
Thursday, March 18, 2027, 7:00am - 7:00pm

Requests for additional set-up days and overnight work must be checked individually and in any case are subject to a charge. Please send your request to intersolar_africa@fwtm.

For security, no equipment may leave the hall until visitors have exited and the exhibition is officially closed. Only badge-wearing staff are permitted in the exhibition area at that time. Security procedures for item removal will be provided on the day. Please keep your booth staffed during exhibition hours.

The hall will be locked after closing, with venue security responsible afterward; however, complete access control cannot be guaranteed. Organizers will strive for strong security but are not liable for any losses. Repackaging exhibits before 5:00 pm on the final day is prohibited unless approved in writing by the organizers.

Any material that has not been removed by the end of dismantling will be disposed of and the costs charged to the exhibitor.

On-site staff must be clearly identifiable as employees of the booth construction company by means of high-visibility vests or T-Shirts showing the company name.

4. Booth construction

a. General Rules and exhibition booth safety and setup

- Individual booth construction (=non-shell-scheme) is allowed, but for 2027 limited to the options listed under 4.c.
- Booth Safety: The exhibition booths including fixtures and exhibits, as well as advertising media, must be erected in such a way that public safety and order, in particular life and health, are not endangered and that potential hazards are eliminated.
- Each of the booth's structures must be stable by itself considering only the floor as support. No type of fixation on or use of the Venue's walls, doors, ceilings, metal structures, glass, porticoes or columns for support will be allowed. Therefore, the booth design presented for approval must demonstrate all structural details and measurements for the perfect understanding of its structural stability.
- Electrical Safety: All electrical installations are required to comply with established safety standards. Electrical installations from the service lines to the booths may only be carried out by Sarit Expo Center or its contractors.
  Connections, machines, exhibits and devices that are not approved or do not comply with the electrical regulations or whose consumption is higher than stated are not permitted.
- Heavy Equipment: Heavy equipment must be properly secured to maintain a safe environment.
- Fireproofing: Booth materials must be inherently fire-resistant or appropriately treated with approved flame-retardant substances. In general, no highly flammable, dripping burning, toxic gases or heavily smoking/sooting materials such as most thermoplastics, including polystyrene (Styrofoam), may be used in exhibition stands.
- Dilapidation: The Organizers reserve the right to pass on any charges to the exhibitor for damage to the Exhibition Hall caused by the exhibitor, his staff or contractors.
- Floor covering: Carpets within the exhibition center must be protected from all damage. Costs relating to damage to the carpet will be passed on to the exhibitor.
- When planning the exhibition booths, booth perimeter walls to neighbouring booths are mandatory. Booths must be clearly demarcated from aisle areas.

- Booth constructions over and above 3 meters height require special permission. A structural height of 5 meters (upper edge) may not be exceeded.
- Maximum floor-loading capacities in the Sarit Expo Center main halls is 500 kg per square meter.
- No cutting, drilling, painting or any other kind of construction work will be allowed without proper use of drop sheets. Suppliers that are found working without the necessary protection over the carpets will be removed from the venue and refused further access. The Organizers will not be liable for delays in opening a booth as a result of the suppliers being removed from site.
- Any recourse claims by other exhibitors due to delays in the opening of the event caused by improper work carried out by an exhibitor or its service providers will be charged to the exhibitor.
- If sand, soil, garden turf, moss, and other similar materials are used in stand décor an anti-leak protective layer is required beneath to protect the carpet.
- Rigging and suspensions points are not available. All booth structures must be built from the ground.
- Please note that there is no storage available on-site. Please contact our logistics partner DSV should you need room for storage. The storage of empty containers of any kind inside and outside the booth area in the hall is prohibited.
- Water supply and drainage are not available in the main halls, meeting rooms and foyer of the Sarit Expo Center.
- The organizer reserves the right to check stand constructions, exhibits, advertising media, etc. at the exhibitor's expense for structural integrity and safety, or to have them checked by experts, if there are justified doubts about their structural integrity or safety, even if approval has been granted beforehand.
- The exhibitor must allow Sarit Expo Center to carry out the necessary checks and to remove any exhibits, advertising media, etc. that do not meet the safety requirements.
- The exit doors and emergency routes and their markings must not be obstructed, built over, blocked, covered or otherwise made unrecognizable or inaccessible.

b. Booth design

- Advertising facing the neighbouring booth must be placed at a distance of 2 meters from the booth. On sides facing an aisle, at least 30 percent of the booth front must have an open design, and after a maximum of 6 meters there must be a passage at least 2 meters wide. For walls more than 6 meters wide, the written consent of the booth neighbour has to be obtained.
- All back walls facing neighbour booths must be clean and neutral. Structural elements and fittings and equipment must be arranged within the limits of the booth in such a manner that neighbouring exhibitors are not thereby impaired.
- If your stand exceeds a height of 3 m and you are not using a shell-scheme booth construction, an additional approval is needed. Please submit your corresponding booth design to intersolar_africa@fwtm.de at least 6 weeks before the start of construction.
- All booths will be marked with booth numbers by the organizer, which may not be removed without the prior consent of the organizer.
- When designing the booth, attention should be paid to accessibility. Booths and their facilities should also be accessible and usable for people with limited mobility without assistance from others.

c. Booth construction options

c.1. Standard Expo Booth

You may order the standard Expo booth construction via the Online Application in the Exhibitor Cockpit or by using our order form on our website.

Branding costs for the fascia panels are included, whereby the graphics must be delivered directly by the exhibitor to our service provider purplecrystalsevents@gmail.com.

Please note! The use of pins, nails and double-sided pegs on the panels, fascia, furniture or the beams is NOT allowed. The use of double-sided tape, glue or any other adhesives directly on to any of the furniture or any part of the stands is expressly NOT allowed. If you need to stick/paste banners or graphics, you MUST first apply masking tape and then paste your graphics on top of this masking tape. Cutting or coloring or any kind of damage to the panels, fascia, furniture or the beams is expressly NOT allowed.

Additional graphics and logo placements are not provided by the Organizers but are available to print from artwork supplied by exhibitors at cost.

Standard Expo Booth

Branding costs for the fascia panels are included, whereby the graphics must be delivered directly by the exhibitor to our service provider purplecrystalsevents@gmail.com

Electrical Outlet

Waste Paper Basket



Standard Maroon Chairs

Standard Plain Table

Corner Booth



- Corner Booth (3m x 3x) consists of two walls (six panels) and two fascia beams
- Max. booth height of 2.48m
- Each panel is 2.35m high by 0.97m wide
- Fascia panel is 2.95m long by 0.22m high
- Standard accessories inc. 1x standard plain table, 2x maroon chairs, 1x electrical outlet, 1x paper basket
- Additional accessories such as lockable cabinets, round tables, shelves and extra lighting are available at an extra cost.

Row Booth



- Row Booth (3m x 3x) consists of three walls (nine panels) and three fascia beams
- Max. booth height of 2.48m
- Each panel is 2.35m high by 0.97m wide
- Fascia panel is 2.95m long by 0.22m high
- Standard accessories inc. 1x standard plain table, 2x maroon chairs, 1x electrical outlet, 1x paper basket
- Additional accessories such as lockable cabinets, round tables, shelves and extra lighting are available at an extra cost.

c.2. Contractor Exhibit Africa

EXHIBIT AFRICA

Exhibition Stand Services

Whether you need a fully bespoke creation, a flexible modular system, or a premium large-scale solution, our range of stand options ensures the perfect fit for your brand. From custom-built concepts to adaptable StandOut systems and the elevated presence of StandOut Plus, we offer tailored approaches designed to meet your goals, budget, and event requirements.

Custom Exhibition Stands

What we offer:

- Consultative Approach
- Bespoke Design
- Expert Craftsmanship
- End-to-End Support










StandOut System

What we offer:

- 2.5m high System Stand
- Easy & Cost Effective
- No compromise on Quality
- Ability to Customise

StandOut Plus System

What we offer:

- 4m high System Stand
- Easy & Cost Effective
- No compromise on Quality
- Ability to Customise





Ready to create an unforgettable exhibition experience?

Contact us today
www.exhibit-africa.com
contact@exhibit-africa.com

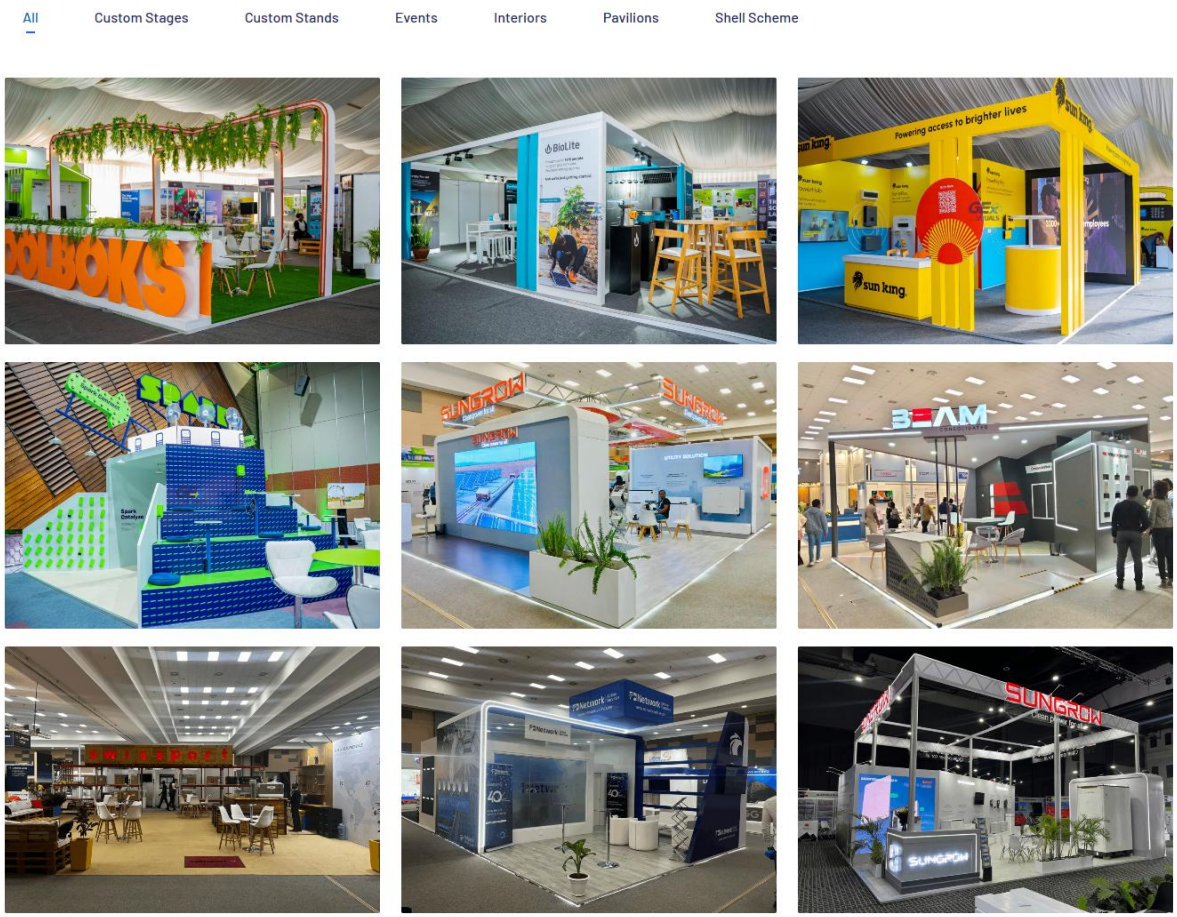
c.3. Contractor Global Exhibitions

Global Exhibitions can provide both a variety of shell scheme stands as well as individual offers.

Contact Details:

Mr. Edwin Masivo
Global Exhibitions Inc Ltd (GEX Visuals)
P.O Box 53920-00200, Nairobi
Email: masivo@globalexhibitions.africa
Phone: +254 794007810
Website: www.globalexhibitions.africa

For further impressions of the Portfolio, please check their Website: Portfolio - GEx Visuals



c.4. Not-listed contractors

Should you wish to work with another booth construction company, you must send a proposal to the organizer (intersolar_africa@fwtm.de) for approval. This proposal must contain contact information, website link and if given references of past projects. All proposals will be subject to a thorough review by both the venue and the organizer. Approval must be obtained before the company is permitted to access the exhibition premises. Proposals must be submitted by January 15, 2027.

If you confirm projects with not listed booth constructors without our approval, it is at your own risk. We recommend not confirming booth construction projects before the approval process has been final and communicated by the organizer.

Please note that approved booth construction companies other than the three options listed above must pay a deposit of 1.000 USD (Construction of single booth at the event) 2.500 USD (Construction of several booths at the event).

5. Electrical Connection

The standard booth construction package provided by Sarit Expo Center includes a 13 Ampere Single phase power connection (220V). It must not be ordered separately.

Any additional power requirements, as well as the general power supply for all other booth spaces, must be ordered separately using the order form available on our website. All orders must be submitted no later than **February 19, 2027**.
Last-minute orders are subject to availability and possibility.

All orders received must contain a draft of your booth design and a grid showing the desired position of the power outlet.

Contact for specific questions regarding the power supply and distribution onsite:
T: +254 794 007 810
E: masivo@globalexhibitions.africa

6. Rental of additional booth equipment & services

Rental furniture:

You may order rental booth equipment and furniture by returning the completed and signed order form on our website to intersolar_africa@fwtm.de until February 19, 2026.
Booth Contractors mentioned above in section C or Purple Crystal Events below may also help you with further equipment offers.

Accessories, Graphics & Printing:

PURPLE CRYSTALS EVENTS
+254724768573
info@purplecrystalsevents.co.ke
www.purplecrystalsevents.co.ke

Purple Crystal events offer a variety of services including:

- Graphic Design & Branding
- Furniture Hire, Brochure Racks, Coffee Makers, Fridges
- Accessories Hire

Event Technology (Lighting, Display Systems, technical hardware):

Stage Gear Entertainment
https://www.instagram.com/stagegearent_corporate/
stagegearenternainment@gmail.com
+254721354175

Hostess Services

Hostesses proficient in both English and Kiswahili, enable exhibitors and visitors to communicate effectively. You may order hostess services through the order form on our website until February 19, 2026. Last-minute orders are subject to availability.

7. Disposal of Materials or Exhibits

All materials, decorative elements, graphics, and exhibits must be removed from the booth by the exhibitor after the end of the event and before dismantling is complete; nothing may be left behind in the exhibition halls. Failure to comply with these regulations may result in exclusion from future participation.

Consumable waste from the booths will be disposed of during the evening cleaning of the halls.

Materials and waste that are not related to the duration of the event, set-up or dismantling may not be brought onto the premises.

8. Registration & Visa

a. Exhibitor Registration

For security reasons please ensure all your staff are registered & have been issued with passes. No one will be allowed into the exhibition area without a pass.

All staff with exhibitor tickets will have access to the exhibition halls prior to the visitor hours.

The exhibitor registration will be available in December 2026. A separate link will be shared.

b. ETA Visa for Kenya

All foreign visitors require an eTA for Kenya. This can be applied for online and is usually available after a few days. You can find the link to register on our website.

The Organizers shall not be responsible for unapproved visas and will not entertain any claims in this regard. Registering for an Invitation Letter is available in the ticketshop at any time as a self-service function.

c. Mandatory travel insurance

There is a mandatory travel insurance for foreigners visiting Kenya, which can be booked via the ETA portal (https://etakenya.go.ke/) or eCitizen for travelers which already have an existing ETA (https://insurance.ecitizen.go.ke/).

9. Delivery & Logistics

a. General Delivery information and Rules

Exhibitors are responsible for arranging and covering all costs related to transporting their exhibits to and from the exhibition venue. They must also handle and pay for any necessary storage or warehousing, whether on-site or off-site. Before collecting their goods at the exhibition center, exhibitors are required to settle all transportation costs, customs duties, VAT, customs bonds, clearing and forwarding charges, and any other relevant expenses directly with the appropriate authorities.

It is the exhibitor's duty to ship their items in advance, so the exhibits are ready for display at least one day before the event begins. Organizers accept no responsibility if the exhibition goods fail to arrive on time for any reason, and exhibitors cannot claim compensation in such cases. While organizers may provide references to cargo agents to assist exhibitors, they assume no liability for these services.

For small samples, exhibitors are encouraged to bring them as personal baggage, which can be more cost-effective than shipping via air or sea freight. All cargo and customs fees must be paid by the exhibitor or their forwarding agent prior to receiving the goods. Otherwise, clearing agents may withhold the goods.

Exhibitors are not permitted to move stock during public opening hours. The exhibition hall will be available for exhibitors before and after official hours, and this time should be used to restock as needed.

b. Deliveries to exhibition halls

Delivery of event materials must be done primarily through the back-of-house goods hoist and lifts accessed from the delivery bay off Karuna Road (opp. The former Multichoice offices site) under the direction and supervision of Sarit Expo Centre operations staff.

Please call Esther on 0715219970 for further assistance. Any damage to the lifts and hoists resulting from unsupervised use will be charged accordingly.

Please note that deliveries are best made outside the shopping center's normal opening hours, i.e. after 6 p.m. or before 10 a.m.

GOODS HOIST:
Hoist opening size (w x h) 2.3m x 2.3m
Hoist car depth 2.7m
Maximum load 1500kg

LIFT 1:

Lift car size (w x d x h) 1.4m x 2.6m x 2.3m
Lift opening size (w x h) 1m x 2.4m
Maximum load 2000kg

LIFT 2:

Lift car size (w x d x h) 1.5m x 2.8m x 2.3m
Lift opening size (w x h) 1.2m x 2.4m
Maximum load 2500kg

Any other materials that are oversized but can fit in a vehicle not exceeding 2.3 meters in height can drive up to parking level 2F of the Sarit multi-story car park and off load through a shutter door that leads directly into the public foyer of the Sarit Expo Centre. The size of the shutter is 2.9 meters wide by 2 meters high.

The back-of-house and front-of-house doorways into the main halls are 1.7 meters wide by 2.1 meters high.

c. Contractor Logistic: DSV

All onsite logistics that are not carried by your own staff must go through our partner

DSV Global Transport and Logistics

Please note that the organizers will not accept any deliveries. All deliveries sent to the venue will be stored by our logistics partner at your expense and will only be handed over to you upon full payment.

We highly recommend organizing the transportation via sea- or airfreight also with DSV to assure the in-time delivery.

Contact for European exhibitors

Mrs. Sabrina Pitzler - sabrina.pitzler@dsv.com & DE.FAIRS.KRE@de.dsv.com

Contact for non-European exhibitors

Mr. Harpreet Singh - harpreet.singh4@dsv.com

10. Parking

Event organizers and exhibitors at the Sarit ExpoCenter enjoy a concessionary parking rate of Kshs 300 for a full day of parking and this must be paid for in advance on the morning of the 1st day for the entire duration of the event. This rate is not applicable to. Events between 6.00 pm and 6.00 am pay a flat parking rate of Kshs 50.

Parking bays are not guaranteed as parking is on a first-come first serve basis.

Overview of Parking spaces at the Sarit Center: Mall Map – Sarit

Here is how the special rate works:

- Exhibitor enter the parking and receive your ticket.
- Expo management will stamp the current ticket that the exhibitor collected from the entry barrier
- Exhibitor will go down to the parking office to pay the concessionary rate
- Exhibitor will receive a special exit ticket. This ticket allows you to leave and re enter the parking until 11:59 pm of the same day.
- Ticket must be retained when leaving, replacement will cost ksh 1000.

11. Catering / Food and Beverage Options

The Sarit Exhibition Centre features an expansive outdoor food court offering a diverse range of culinary and beverage selections for purchase.

Within the exhibition hall, guests will find a limited assortment of food and drink options available.

Please note that bringing outside food or beverages into the exhibition halls is strictly prohibited.

For exhibitors wishing to arrange catering services for their stands, kindly contact our team for further assistance.

A possible catering service provider to contact may be:

Paprika Ltd

Brands: The Daily Café & Bistro | Kalamata Bar & Restaurant
+254 721 472 700
dekel.benhamo@paprika.co.ke

12. Security and Insurances

a. General Information

The Organizers will make every effort to ensure the security of exhibits & exhibitors, but must decline any responsibility for any loss or damage which may occur & the responsibility for the security of a stand, its exhibits & contents, including personal property, life or medical. Exhibitors are advised not to leave valuables unattended at their stands at any time and are urged to take up their own independent corporate & personal insurance against any loss. Exhibitors are responsible for insuring against any legal liability incurred in respect of injury or damage to property belonging to third parties. In addition exhibitors should protect their expenditure against cancellation or curtailment of the event due to reasons beyond our control.

The Organizers may refuse entry and carry out security checks for everyone's safety.

All exhibitor staff are required to wear their exhibitor badges visibly at all times. Anyone without a badge will not be allowed into the hall. Contractors and company employees who need to deliver or remove goods outside of public opening hours must display a contractor's pass, as goods cannot be removed during public opening hours. Entry or exit will be denied to anyone lacking the proper pass. Uniformed security guards will provide 24-hour surveillance over the exhibition areas.

Fire Escapes

Fire escapes are located throughout the venue and are demarcated with signage. All escape routes must not be obstructed by parked or protruding objects.

Sprinkler systems, fire alarms, emergency call systems, fire extinguishing equipment, smoke detectors, hall door locking devices and other safety equipment, their signs and the green emergency exit signs must always be accessible and visible; they must not be obstructed or covered.

Fire System and Mitigation

In the event of an emergency, the following services will be provided:

- Emergency lighting to required lux level
- Automatic fire detection system
- Fixed and mobile firefighting equipment
- Evacuation PA system
- Sprinkler systems
- Kitchen Ansul system

The isolation of the fire detection system is not allowed. In case of any emergency, contact the operational staff on duty. Contact Information will be available onsite for all exhibitors.

The security team is trained to handle emergencies promptly.
Fire and Evacuation Procedures: Security personnel will guide attendees to safety. The instructions of the staff on site must be followed.

b. Sarit Expo Center Event Security and Safety Notice

Sarit Expo Centre

EVENT SECURITY & SAFETY NOTICE.

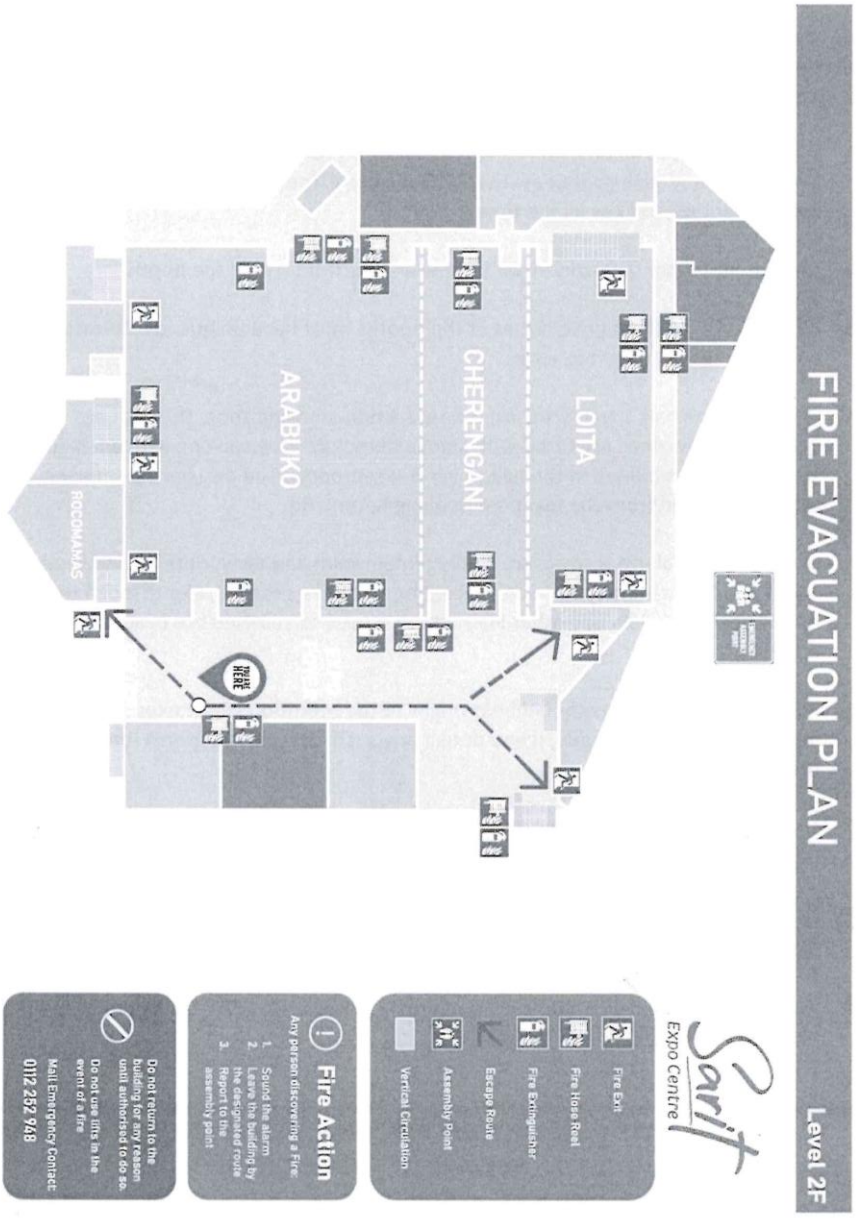
Please read this Security & Safety bulletin carefully and comply with the requirements hereunder. Ensure that all stand personnel are well conversant with them during period of the exhibition/event.

1. Exhibitors must at all times take every possible precaution to prevent theft of merchandise and cash or any such containers used to keep cash. The containers must be watched and kept under lock and key all the time.
2. Laptops and other valuables must be specially secured within the booth.
3. All exhibitors staff assigned duties at the booths must have unique identification mark either by name tags or corporate wear.
4. The exhibition hall, foyer & washrooms are a non-smoking zone, this includes smoking of shisha, and the areas are fitted with smoke detectors. Live cooking with a naked flame such as gas is also prohibited in the hall, foyer & washrooms. The designated smoking area is the terrace accessed from the foyer overlooking Karuna Rd.
5. In case the fire alarm is sounded, kindly remain calm and await detailed instructions from Sarit Expo fire marshals. Once an evacuation has been ordered, exit through the nearest fire exit to you and follow any other instructions issued to you (see fire evacuation plan attached).
6. All lost and found items should be brought to the attention of the expo hall manager immediately. Consequently, if you detect any such loss, please inform the expo hall manager promptly.
7. The Karuna Road delivery bay and the area outside the multi-story car park Sarit Expo Centre shutter access is not a parking area.
8. Non exhibition items, objects and concealed weapons are not allowed within the exhibition hall except with clearance from security team.
9. In case of a medical emergency kindly contact the security officers/ expo hall manager within the exhibition hall for assistance.

- **PLEASE TAKE CARE OF YOUR PERSONAL BELONGINGS AT ALL TIMES!**
- **BEWARE OF PICKPOCKETS!**
- **REPORT ANY SUSPICIOUS ACTIVITY TO THE NEAREST SECURITY GUARD!**

c. Sarit Expo Center Fire Evacuation Plan

Sarit
Expo Centre



13. Safety Standards

Exhibitors and contractors are required to provide their staff with appropriate personal protective equipment, such as high-visibility vests or safety shoes, at all times, especially during setup and dismantling. The organizers accept no liability for personal injury.

The exhibitor is responsible for operational safety and compliance with occupational health and safety and accident prevention regulations at their booth.

14. Miscellaneous information

Wi-Fi Access:
Complimentary Wi-Fi will be available in the exhibition hall, though connection quality may vary based on the number of users.

Childrens Access

Children under the age of 16 are strictly prohibited from entering the venue under any circumstances. Any children found will be escorted out by security or event organizers.

Toilets

The SEC is equipped with one set of male and female public toilets accessed from the main foyer. These facilities include a dedicated toilet for the disabled as well as baby changing facilities.

Advertising and Soliciting

The sale of any articles in the gangways or anywhere on the Exhibition premises is strictly forbidden except with the written permission of the Organizers, and the Organizers reserves the right at their absolute discretion to confiscate any such articles for infringement of the condition.

Exhibitors are only permitted to advertise within their booked stand area. If you require additional advertising opportunities during the event, we will be happy to advise you. Please contact exhibitorservice@intersolar.co.ke.

Companies that are not exhibitors are prohibited from entering the event rooms for advertising purposes. If security personnel or the organizers become aware of this, you will be asked to leave the premises.

The organizers reserve the right to remove any exhibits or promotion material found inappropriate, misleading or contradictory to the host country's laws without making any compensation

Accessibility Information

- **Entrances and Exits:** All main entrances and exits are equipped with ramps and automatic doors for wheelchair access.
- **Accessible Pathways:** The venue features wide, obstacle-free pathways to ensure smooth navigation for wheelchair users.
- **Designated Accessible Parking:** Accessible parking spaces are available near main entrances.
- **Signage:** Clear signs direct visitors to accessible parking.
- **Accessible Elevators:** Elevators with audio and visual indicators connect all floors.
- **Escalators:** While escalators are available, those needing assistance should use the elevators.
- **Universal Restrooms:** Accessible restrooms are equipped with necessary facilities and marked with clear signage.

First Aid & Medical Support

- **Emergency Protocols:** In emergencies, contact venue security or go to the nearest first aid station.
- **Qualified Responders:** Certified first-aid professionals are on-site to provide immediate assistance. Contact Information will be available onsite for all exhibitors.
- **Ambulance Services:** Coordination with local EMS providers ensures fast response times for serious medical emergencies.

Cleaning:

The exhibition hall is cleaned at the conclusion of each day. We recommend being present for the initial cleaning session in case the cleaner requires clarification regarding items for disposal. Should you anticipate generating substantial waste or need additional cleaning services, please inform us in advance so appropriate arrangements can be made.

Noise volume:

Exhibitors using audio-visual equipment must keep noise at an acceptable level. If not, the Organizers may require you to stop these activities. Demonstrations and acoustic advertising require the prior consent of the organizer and must be carried out in such a way that neighbouring exhibitors are not disturbed.

Office Supply and Printing

Offices supply and printing services are available in the Sarit Shopping Center.
Basic printing can also be realized at the Sarit Expo Center Team offices.

Intersolar Africa 2027, November 21, 2026

This document is subject to change and additions.